



# 中国农业银行

AGRICULTURAL BANK OF CHINA

## 香港分行

HONG KONG BRANCH

中國農業銀行股份有限公司 香港分行  
Agricultural Bank of China Limited Hong Kong Branch  
Incorporated in the People's Republic of China with limited liability

## 重设掌上银行登录密码服务指南

### 重设登录密码步骤：

1. 客户点击打开掌上银行应用程序后，后按「登录/注册」。



2. 于「登录」页面，按「忘记密码」。





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3. 输入掌上银行用户名称及验证码，点击获取一次性密码后输入，后按「下一步」。

The screenshot shows the '忘记密码' (Forgot Password) screen. At the top, there is a back arrow and the title '忘记密码'. Below the title, the instruction '请输入用户名' (Please enter username) is displayed. There are three input fields: '用户名' (Username) with a placeholder '请输入用户名', '验证码' (Verification code) with a placeholder '请输入验证码' and a refresh button '刷新', and '一次性密码' (One-time password) with a placeholder '请输入一次性密码' and a '点击获取' (Click to get) button. At the bottom, there is a large orange button labeled '下一步' (Next Step) which is highlighted with a green border.

4. 客户按系统随机抽出的三条问题之一作答，后按「下一步」。

The screenshot shows the '忘记密码' (Forgot Password) screen at the second step. At the top, there is a back arrow and the title '忘记密码'. Below the title, the instruction '请输入问题答案' (Please enter the answer to the question) is displayed. There are two input fields: '问题' (Question) with a placeholder 'abc' and a '更换问题' (Change question) button, and '答案' (Answer) with a placeholder '请输入答案'. At the bottom, there is a large orange button labeled '下一步' (Next Step) which is highlighted with a green border.



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5. 重新设置密码成功，客户可返回主页重新登录掌上银行。

