



中国农业银行

AGRICULTURAL BANK OF CHINA

香港分行

HONG KONG BRANCH

中國農業銀行股份有限公司 香港分行  
Agricultural Bank of China Limited Hong Kong Branch  
Incorporated in the People's Republic of China with limited liability

## 修改电子邮箱操作指南

客户如需修改电子邮箱地址，可通过掌上银行或个人网银进行修改。

### 修改电子邮箱步骤：

#### 方法一：通过掌上银行修改

1. 登录掌银，点击“我的”-“账户管理”-“修改电子邮箱”。

2. 系统提示修改成功后24小时内不能通过掌银进行高风险风险，如确认修改，点击“是”。





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3. 回答系统随机抽取的一条安全问题，点击“下一步”。

4. 输入原邮箱地址与新邮箱地址，点击获取一次性密码并录入，点击下一步。

The screenshot shows the '修改电子邮箱' (Modify Email) screen. At the top, there is a back arrow and the title '修改电子邮箱'. Below the title, the instruction '请回答安全预设问题' (Please answer the security preset question) is displayed. A question is shown: '问题 abc 更换问题'. Below the question, there is an input field for the answer: '答案 请输入答案'. A large orange button with the text '下一步' (Next Step) is highlighted with a green border. At the bottom, there is a '温馨提示' (Warm Reminder) section with three points: 1. This email is used for receiving notifications from the mobile banking app. 2. After modification, transaction information and notifications will be sent to the new email. 3. You can also modify the email through the personal net banking or the bank's counter.

The screenshot shows the '修改电子邮箱' (Modify Email) screen. At the top, there is a back arrow and the title '修改电子邮箱'. Below the title, there are three input fields: '原邮箱地址' (Original Email Address) with the placeholder '请输入原邮箱地址', '新邮箱地址' (New Email Address) with the placeholder '请输入新邮箱地址', and '一次性密码' (One-time Password) with the placeholder '请输入一次性密码' and a link '获取一次性密码' (Get One-time Password). A large orange button with the text '下一步' (Next Step) is highlighted with a green border. At the bottom right, there is a circular home indicator.



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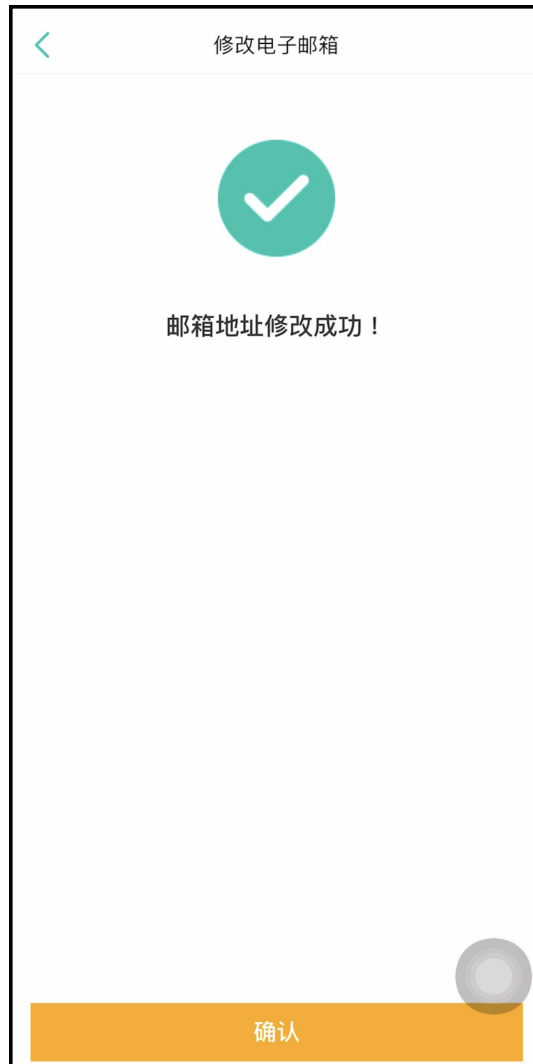
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5. 验证通过后，提示修改成功，系统将发送短信与邮件通知。





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### 方法二：通过「网上银行」重置

1. 登录个人网银，点击“掌上银行”菜单，进入“重设或修改个人电子邮件地址”功能。



2. 录入新邮箱地址，获取手机一次性密码并录入，点击提交。





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3. 验证通过后，输入K宝密码，修改修改，阁下将收到短信与电邮通知。

